

Pall Mall – Potential Road and Drainage Upgrade Project

Community Consultation – Feedback Summary

Project Description

A road and drainage upgrade project along Pall Mall in Ventnor has been initiated through a petition to Council from the community. Community consultation was carried out to determine a preferred design that best reflects the views of property owners. This will assist with the further development of the project, including estimating costs and how they might be shared.

Method of Engagement

A letter and questionnaire were sent via registered post, and email when available, to the 46 property owners on Pall Mall, inviting them to share their thoughts on a potential road and drainage upgrade project. Property owners were encouraged to select their preferred design features and provide feedback to help shape the design of the upgrade project.

Property owners were given 4 weeks to provide feedback (1 June 2026 – 30 June 2026). The result indicated that a majority of property owners were in support of a proposed special charge scheme, however when considering design options there was no clear majority support for any of the examples.

As Example 2 received the highest level of support, property owners were then given 4 weeks to provide additional feedback on whether or not they would support the progression of Example 2 (31 July 2026 – 28 August 2026).

Results

Property owners provided feedback by returning questionnaires via email and post. In total, feedback was received from 39 property owners (85%) on Pall Mall. Results are shown on the graph provided on the following page. These results indicate support for Example 2.

Next steps

The latest results indicate that 50% of property owners support a proposed special charge scheme based on Example 2.

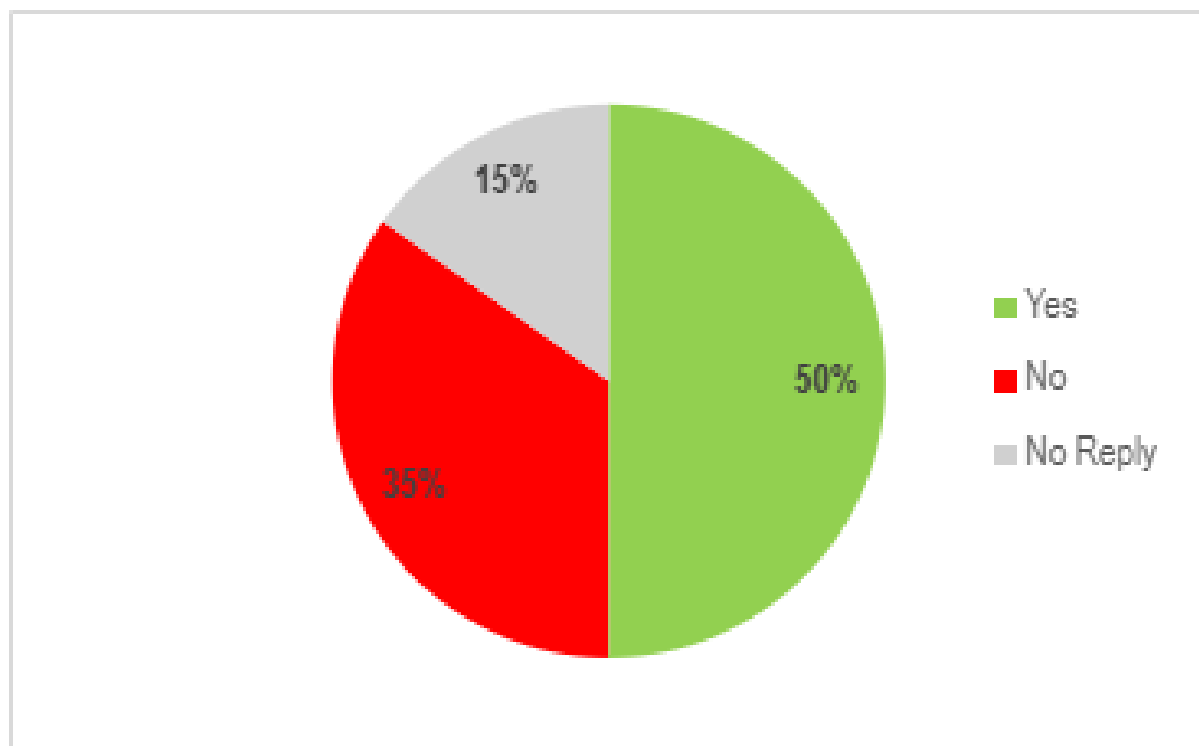
Example 2 includes the following features:

- Road Sealing
- Concrete Edging
- Traffic Calming

The project will now be further developed with design and costs, including estimated individual property costs, and will then be presented for consideration of a special charge scheme at a future Council meeting.

If adopted, property owners will be formally notified of Council's intention to declare a special charge scheme and will have the opportunity to formally support or object to the project.

I. Would you support Example 2 for the purpose of a special Charge Scheme?



Property Owner Feedback:

The costs are too high

We understand that the cost of participating in a special charge scheme is a significant consideration for many property owners, particularly given current cost of living pressures. Council recognises that any financial contribution represents a substantial investment and appreciates the feedback received on affordability.

The proposed costs reflect the construction of new road and traffic calming infrastructure, associated design and project management costs, and the delivery of a long-term asset that will support the area into the future. While Council seeks to develop solutions that balance cost and benefit, the design must also meet engineering and safety requirements. The feedback regarding project cost will be considered as part of any future decision-making.

The project is not necessary, and the preference would be for roads and drainage infrastructure to stay as it is

We acknowledge that some property owners are satisfied with the current condition of the infrastructure and would prefer no changes to occur.

Council recognises that views differ across the community. The project is being explored in response to requests from property owners to investigate potential improvements and to determine whether there is sufficient support for a special charge scheme. The purpose of the consultation process has been to understand these differing views and identify whether a majority of affected property owners support progressing an upgrade. Feedback from those who do not believe improvements are necessary has been carefully considered as part of this process.

Traffic calming should not be part of the project as it will make it difficult for large vehicles or vehicles towing boats difficult to use the street or pull into driveways

We understand the concern that traffic calming treatments may impact the movement of larger vehicles, including vehicles towing boats, caravans or trailers.

The concept plan is preliminary only, and any traffic calming features would be subject to detailed design if the project were to proceed. The intent of these treatments is to encourage lower vehicle speeds and improve safety while maintaining appropriate access for residents, service vehicles and other legitimate road users. Consideration would be given to vehicle movements, driveway access and the operational needs of the street including that of larger vehicles or vehicles towing caravans or boats during the detailed design phase.

Speed humps or a speed reduction would be the preferred choice for traffic calming

We appreciate the suggestions provided regarding alternative traffic calming measures. The traffic calming shown in the concept design is indicative only and was included to demonstrate one possible approach to managing vehicle speeds within the available road corridor. The concept design reflects the traffic calming treatment preferred by most property owners during the initial consultation survey. Council will consider all feedback received, including preferences for alternative treatments, when reviewing the suitability of any final design.

More Information

For more information, you can contact the Sustainable Transport and Movement Team on 1300 BCOAST (226 278) or (03) 5671 2211. You can also email roadupgrades@basscoast.vic.gov.au

